

CYBERSECURITY ACT 2018

LICENCE NO: CS/SOC/C-2022-0184R

MANAGED SECURITY OPERATIONS CENTRE (SOC) MONITORING SERVICE LICENCE

In exercise of the powers conferred by Section 26 of the Cybersecurity Act 2018 (hereinafter referred to as the “Act”), the Licensing Officer hereby grants a Managed Security Operations Centre (SOC) Monitoring Service Licence (the “Licence”) to:

NEC ASIA PACIFIC PTE. LTD. bearing 197700754G (hereinafter referred to as the “Licensee”). The Licensee shall comply with the terms and conditions accompanied with this Licence to provide Managed Security Operations Centre (SOC) Monitoring Service in Singapore.

This Licence is valid from 14/10/2024 to 13/10/2026.

The Licensing Officer may at any time during the term of this Licence revoke or suspend this Licence in accordance with Section 30 of the Act.

CONDITIONS OF LICENCE

The following conditions are imposed under Section 27 of the Cybersecurity Act 2018 (the “Act”) as conditions for the grant of a licence to provide licensable cybersecurity services. The conditions apply in addition to any requirements under the Act and the Cybersecurity (Cybersecurity Service Providers) Regulations 2022.

1 Definitions and interpretation

1.1 In these conditions, unless the context otherwise requires:

“Cybersecurity Services Regulation Office” (hereinafter referred to as “CSRO”) means the office through which the Licensing Officer administers Part 5 of the Act;

“Officer” refers to “officer of a business entity” as defined in Section 26(10) of the Act, namely, any director or partner of the business entity or other person who is responsible for the management of the business entity;

“Licence” means the licence granted or renewed by the Licensing Officer to the Licensee to provide the relevant Service as stated therein;

“Licensee” means the holder of a Licence;

“Licensing Officer” means the Commissioner of Cybersecurity appointed under section 4(1)(a) of the Act; and

“Service” means the licensable cybersecurity service that the Licensee is licensed to provide under the Licence, and refers EITHER to penetration testing service OR managed security operations centre (SOC) monitoring service, as respectively defined in paragraph 2 of the Second Schedule of the Act.

1.2 Apart from the definitions in paragraph 1.1 above, any other word or expression used in these conditions shall have the same meaning as in the Act unless the context otherwise requires.

1.3 This Licence is subject to the provisions of the Act and of any law amending, modifying or replacing the same. Any reference to the Act shall include any subsidiary legislation, rules, regulations and directions or orders made pursuant thereto.

1.4 For the avoidance of doubt, the Licensee shall comply with all obligations under the Act and this Licence at its own costs, unless otherwise specified in writing by the Licensing Officer.

2. Licence Period

2.1 The Licence is valid for the period stated therein, unless revoked or suspended by the Licensing Officer in accordance with Section 30 of the Act.

2.2 Any application to renew the Licence shall be made in accordance with the requirements and timelines prescribed in the Act.

2.3 Where an application to renew the Licence is made after the time prescribed by the Act, the application will be treated as a fresh application for grant of a licence.

3. Professional Conduct of Licensee

3.1 In relation to the Service it provides, the Licensee shall:

- (a) Not make any false representation in the course of advertising or providing the Service;
- (b) Comply with all applicable laws in the course of providing the Service, including, but not limited to, the Computer Misuse Act (Cap. 50A) and all obligations relating to confidentiality and data protection;
- (c) Exercise due care and skill, and act with honesty and integrity in the course of providing the Service;
- (d) Not act in a manner where there is a conflict between its interests and that of the person procuring or receiving the Service (the “Customer”); and
- (e) Collect, use, or disclose any information about (i) a computer or computer system of any Customer, or (ii) the business, commercial or official affairs of any Customer, only for the purposes of providing the Service to the relevant Customer. The Licensee shall not collect, use or disclose any such information for other purposes, unless appropriate written consent has been obtained from the relevant Customer, or such collection, use, or disclosure is lawfully required by any court, or lawfully required or allowed under law.

3.2 The Licensee shall also take all reasonable steps in the circumstances to ensure that its Officers, employees and/ or contractors also comply with the matters listed in paragraphs 3.1(a) to (e) above, with all references to the Licensee to be read as references to such persons.

4. Provision of Information

4.1 The Licensee shall furnish, within a reasonable period specified by CSRO, information which CSRO considers to be relevant to –

- (a) the Licensee's application for grant or renewal of the Licence;
- (b) any breach (whether known or reasonably suspected by CSRO) by the Licensee of the Act or any licence conditions imposed on the Licensee;
or
- (c) the Licensee's continued eligibility to be the holder of the Licence.

4.2 The Licensee shall produce at its own expense any such information, records, documents, data or other materials relevant to any investigation under this paragraph 4 (referred to collectively in this paragraph as the "Relevant Information").

4.3 The Licensee shall keep confidential any information relating to such investigations, including but not limited to the fact that investigations are being conducted, or details regarding any Relevant Information provided by the Licensee to CSRO. All reasonable care must be taken to safeguard the confidentiality of the information, and Licensees shall not communicate the information to any person without prior written consent from CSRO. For the avoidance of doubt, CSRO can at any time determine that certain categories of information need no longer be treated as confidential.

5. Changes to Information

5.1 The Licensee shall notify the Licensing Officer, in the manner described in CSRO's website at www.csro.gov.sg, of any change or inaccuracy in the information and particulars that the Licensee and/or its Officers submitted to the Licensing Officer in relation to this Licence, within fourteen (14) calendar days of such change or knowing of such inaccuracy (exclusive of the day such change or knowledge occurs). Such information and particulars include, but are not limited to:

- (a) The appointment of any Officer;

- (b) When an Officer ceases to hold such office;
- (c) Changes to or inaccuracies in the Licensee's and/or its Officers' names, designations, addresses and contact particulars;
- (d) Criminal convictions or civil judgments entered against the Licensee and/or its Officers for offences or proceedings involving fraud, dishonesty, breach of fiduciary duty, or moral turpitude, or any offences under the Cybersecurity Act 2018; or
- (e) Where the Licensee and/or its Officers have been declared bankrupt or have gone into compulsory or voluntary liquidation other than for the purpose of amalgamation or reconstruction.

6. Other Licences

- 6.1 Nothing in this Licence affects the requirement to obtain any other licence that may be required under the Act or any other written law.

7. Use of symbol or logo

- 7.1 The Licensee shall not do any of the following in relation to any symbols or logos that CSA or CSRO uses in connection with its activities or affairs, except with prior written permission of the Licensing Officer:
 - (a) Use any symbol or logo that is identical with those used by CSA or CSRO; and
 - (b) Use any symbol or logo that is similar to those of CSA or CSRO in a manner that is likely to deceive or cause confusion.



MR LAWRENCE TAY
ASSISTANT LICENSING OFFICER

