When an external caller leaves a voice message at the employees’ extension, Loss of message is a loss of opportunity. SL1000 has a powerful Voice Mail solution to eliminate any lost messages, with a choice of either 15 Box and playback the recorded conversations anytime.

Users may record and store telephone conversations into the users Voice Mail to reach the desired extension or group without going through a telephone. In addition, SL1000 also provides initially 4 channels and this can be expanded up to 16 channels in case of multiple callers, or for frequent use. Initially 4 channels are equipped, and this can be expanded up to 16 channels in case of multiple callers, or for frequent use.

Mobility is the key to success in expanding a business. Mobile phone can be set as the answering terminal when the users are out of the desk/office. No more missing important calls when the users are outside of office. This is the benefit for you that your own Mobile/GSM behaves like an internal extension. This feature is missing important calls when the users are outside of office. No more missing important calls when the users are outside of office. This is the benefit for you that your own Mobile/GSM behaves like an internal extension.

SL1000 - Advanced & Unique Solutions

Unified Messaging

Voice Response System (VRS)*

Voice Response System (VRS) provides��on voice mailboxes that feature Unlimited Access. Voice Announcement, greetings, and others to increase productivity. Easily, it can be configured as a 16-channel or 32-channel or even as multiple channels, or for frequent use. In addition, SL1000 also provides multiple levels of Unlimited Access, allowing you to schedule messages that guide callers to reach the desired extension on a periodic schedule over the key speaker. You may record and play back messages automatically on a periodic schedule over the key speaker of the telephone or a paging speaker as a siren, triggered by the PIR sensors.

Message Notification

An external caller leaves a voice message at the employees’ extension. SL1000 automatically plays a call to the pre-designed number (pre-recorded extension, mobile phone, fax, etc) and sends a r/f call informing they have received a new message.

Conversation Recording

SL1000 provides a powerful Conversation Recording feature. Office / Home Guard

SL1000 is designed as a tool for reminders. Messages or conversations can be recorded and played back automatically or on a periodic schedule over the key telephone. The built-in speaker is automatically turned up to hear the message. Users may record and store telephone conversations into the users Voice Mail.

Outside Office

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Outside Caller

012-34567890

Destinations

Outside Office

“Thank you for calling 012-34567890. Your call is activating Security System. Wee Woo! Wee Woo!”

Sensor (PIR) or motion detectors to the SL1000 and take advantage of the built-in alarm system. A pre-recorded warning message can be played back through the built-in speaker or a paging speaker as a siren, triggered by the PIR sensors. In-Mail (Voice Mail) Channel

Voice Mail CF

IP Network

External MOH (Music On Hold)

ISDN PRI/E1 (2M)

ISDN BRI

Maximum Capacity

Total Ports

Number of KSU (Key Service Unit / Main Cabinet)

Available in Black and/or White for all terminal types

Analog Terminal

BGM (Back Ground Music)

External MOH (Music On Hold)

Broader range of options and features, varying from more cost-effective systems to more advanced, incorporating systems that include SL1000 systems. This requires a flexible, cost-effective system that is capable of meeting the needs of the organization.

Design & Specifications & Capacity

Terminal Design

Call Indicator / Message Wait

Programmable Keys

Feature Keys

Voice Mail CF

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SL1000 is an intelligent cost-effective telecommunication system that is equipped with capability to adapt functions for immediate and emerging business needs.

**SL1000 – Benefits**

1. **Built-in Voice Messaging**
   - Increase productivity by handling incoming calls at your desk. SL1000 is initially built-in with an Auto-Answering function without external hardware, and is able to record up to 10 greeting messages by the users. It also temper up to 10 messages to be recorded from outside.

2. **Caller-ID**
   - Identify who has been contacting your office by Caller-ID feature. SL1000 allows the Caller-ID function from Telco, and the information can be displayed on all types of terminals. In addition, incoming ring-tone can be set against specified Caller-ID numbers, allowing identification by ring-tone.

3. **Group Listening**
   - Allows you to broadcast your conversations via the multiline terminal. This enables your surrounding parties to listen in the conference.

4. **Conference**
   - SL1000 allows automatic standby mode during office closing hours. SL1000 provides up to 8 extensions, scales up to 128 extensions (230 ports). The system is flexible to suit your requirements effectively.

5. **Day / Night Mode**
   - No more hassle for the customers to be reached by employees who are not at their desk. Call Forwarding feature enables incoming calls to be redirected automatically or manually. Each mode can be configured to redirect all calls towards specified extensions or groups that match specific criteria.

6. **Power Saving Mode**
   - Ideal feature for reception, security guard houses, parking afterhours, and etc. It can be used to disconnect external calls forcefully after the pre-programmed time.

7. **Toll Restriction**
   - Toll Restriction feature prohibits specified extensions from accessing unauthorized extensions which have been pre-programmed into the restriction table. A total of 16 restriction classes can be assigned to each extension.

**SL1000 – Built-in Features**

- **IP Telephony**
  - **IP-Enabled**: SL1000 is ready with the capability of IP (Internet Protocol) enabled, or for possible change in the future for both H.323 and SIP (Session Initiation Protocol) trunks and standard SIP (Session Initiation Protocol) terminals.

- **Hybrid Concept**: SL1000 provides Hybrid ports, enabling seamless integration of multi-line terminals, single line telephones, facsimiles, and even without separate switchings.

- **Scalable Architecture**: SL1000 starts from 4 trunk lines and 8 extensions, scales up to 128 extensions (230 ports). The feature is flexible to suit any changing demands of communication infrastructure.

- **HIPR Terminal**: The terminal can be located out of office as a Remote Extension. As a multiline terminal in the office IP environment. And this IP terminal can be set against specified Caller-ID numbers, allowing number-by-number ring-tone.

- **Feature Rich IP Terminal**: SL1000 provides 16-key IP terminal, having the same usage as a multiline terminal in the office IP environment. And this IP terminal can not be located out of office in a Remote Extension.

- **Lower Power Consumption**: SL1000 uses less power consumption than most existing systems. It is approximately 20% lower than many rivals; it reduces the total cost of ownership by reducing the office electricity expenses, at the same time saving the environment by doing so.

- **Power Saving Mode**: SL1000 delivers automatic standby mode during office closing hours. This feature saves the system’s energy when it is not in use. It also increases its useful lifespan.

- **Hotline**: SL1000 provides proprietary telephone terminal connections at the front desk. Additionally, if necessary, toll-free hotlines can be handled by your administrators.

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